



National Finance Center Customer Notification

Date of Notification: July 20, 2011

Subject: NFC Webserver Issue

Database/Customer(s) Affected: All STARWEB Users

Dear Customer:

The National Finance Center (NFC) is currently experiencing issues with the webserver. STARWEB will be unavailable today between 5:00 p.m. CST and 5:15 p.m. CST in order to apply an important security update. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

DRA M3-11-018/014

"Tip of the Week"

The Payroll/Personnel Call Center (800-981-3026) is available to assist agency Human Resources Offices from 8:00 A.M. – 4:00 P.M. (CST), Monday – Friday. If employees have any questions regarding their payroll, they should contact their agency Human Resources office